

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 31st day of January 2020

C.G.No:246/2019-20/ Tirupati Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. A. Ramdas
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Independent Member

Between

V.Manohar Naidu ,
Kammathimmaiahpalle (V) ,
Gudipala (M),
Chittoor- Dist

Complainant

AND

1. Assistant Accounts Officer/Chittoor Town
2. Deputy Executive Engineer/O/Chittoor Rural 3
3. Executive Engineer/O/Chittoor Town

Respondents

ORDER

1. Complainant presented a representation stating that respondents had tagged on the theft case which does not belongs to his service connection Number and requested to revise the bill by removing the theft amount.
2. Respondent No.1 submitted written submission wherein he elucidated that after verification of records and confirmation received from AEE/O/Kothapalli the theft of energy demand raised against the complainant's service No.5113311000402 of Ramapuram Distribution is withdrawn vide R.J No. 88/12-2019 and hence the complaint of the consumer was solved.
3. When the complainant was contacted over phone by the Forum on 13.01.2020 at 1.10 P.M., he expressed his satisfaction in resolving his grievance.

DESPATCHED
DATE 03/02
OC

4. Since the grievance of the complainant is resolved by the respondents the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order.

This order is passed on this, the day of 31st January 2020.

Sd/-
Member (Finance)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Order


Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.